

LD Party Characters Terms and Conditions

Welcome to LD Party Characters. These Terms and Conditions govern your booking and use of our character appearance and entertainment services. By booking our Services, you agree to be bound by these Terms. If you do not agree, please do not book or use our Services.

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Contact details

Telephone

07709014201

Email

partycharactersforhire@gmail.com

Acceptance of Terms

By booking our Services, you confirm that you are at least 18 years old (or the age of majority in your jurisdiction) and have the legal capacity to enter into these Terms. If booking on behalf of an organization or event, you represent that you have the authority to bind that entity to these Terms.

Booking and Payments

- **Deposits** - All deposits are non-refundable. The deposit amount will be communicated at the time of booking and must be paid to secure your reservation.
- **Final Balance** - The remaining balance for the Services is due:

In cash upon the actor's arrival at the event, or

Via bank transfer within 24 hours of the event.

Payments made earlier than the actor's arrival or the 24-hour window will be treated as an additional non-refundable deposit and will not reduce the final balance owed.

- **Pricing** - All fees, including deposits and final balances, will be outlined at the time of booking. Additional costs, such as petrol charges, may apply depending on the event location and will be communicated in advance.

Cancellation Policy

- **Cancellation by You** - Cancellations must be made at least 48 hours prior to the scheduled event. To cancel, contact us at partycharactersforhire@gmail.com or 07709014201. If you fail to cancel within this 48-hour window, you will be responsible for paying the full fee for the Services.
- **Cancellation by Us** - We reserve the right to cancel a booking due to unforeseen circumstances (e.g., actor unavailability, safety concerns, or venue issues). In such cases, we will notify you as soon as possible and refund any deposit paid, but we will not be liable for any additional costs or damages incurred by you.

Venue Requirements

- **Parking** - We cannot accept bookings at venues without available parking for our actors. You are responsible for ensuring parking is accessible at the event location. Failure to provide parking may result in cancellation, with the full fee still payable.
- **Suitability** - You must ensure the venue is safe, accessible, and suitable for the performance of our Services. We reserve the right to refuse to perform if the venue is deemed unsafe or unsuitable, and the full fee will remain payable.

Actor Safety and Conduct

- **Zero Tolerance for Abuse** - Any aggression, abuse, or inappropriate behavior directed toward our actors will not be tolerated under any circumstances. Such behavior may result in immediate termination of the Services without refund, and we reserve the right to pursue legal action if necessary.
- **Actor Credentials** - All actors are fully DBS (Disclosure and Barring Service) checked and carry their own individual public liability insurance to ensure safety and professionalism.

Intellectual Property and Copyright

- **No Copyright Affiliation** - Our characters and performances are original creations and have no association with any copyrighted organizations, brands, or intellectual property. We do not intend to violate or infringe upon any copyright laws. You acknowledge that our Services are not endorsed by or affiliated with any third-party copyright holders.
- **Ownership** - All costumes, props, and performance materials used in the Services are owned by us and protected by applicable intellectual property laws. You may not reproduce, distribute, or create derivative works from these materials without our prior written consent.

Social Media and Photography

- **Approval for Content Involving Children** - Any social media posts, photographs, or videos featuring children taken during the event will only be shared with the prior approval of the child's parent or legal guardian. You are responsible for informing us of any restrictions on photography or social media use at the time of booking.
- **Your Content** - You grant us a non-exclusive, royalty-free license to use, reproduce, and display any photos or videos you provide or that are taken during the event for promotional purposes, unless otherwise specified in writing.

Commitment to Non-Discrimination

We are committed to creating magical, inclusive experiences free from all forms of discrimination. Our Services are provided without regard to race, color, religion, gender, sexual orientation, disability, or any other protected characteristic. We expect all clients and event attendees to uphold the same standard of respect and inclusivity.

Disclaimer of Warranties

The Services are provided "as is" without warranties of any kind, express or implied, including but not limited to fitness for a particular purpose. While we strive to deliver high-quality performances, we do not guarantee specific outcomes or attendee satisfaction.

Limitation of Liability

To the fullest extent permitted by law, LD Party Characters, its affiliates, actors, employees, or agents will not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits or goodwill, arising from your booking or use of the Services. Our total liability for any claim related to the Services will not exceed the amount you paid us for the specific booking.

Indemnification

You agree to indemnify and hold harmless LD Party Characters, its affiliates, actors, employees, and agents from any claims, liabilities, damages, or expenses (including reasonable attorneys' fees) arising from your breach of these Terms, misuse of the Services, or violation of any third-party rights.

Governing Law and Dispute Resolution

- **Governing Law** - These Terms are governed by the laws of England and Wales, without regard to its conflict of law principles.

Privacy

Your personal information is handled in accordance with our Privacy Policy, which explains how we collect, use, and protect your data.

Miscellaneous

- **Entire Agreement** - These Terms, along with any booking confirmations or policies referenced herein, constitute the entire agreement between you and us regarding the Services.
- **Severability** - If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.
- **No Waiver** - Our failure to enforce any right or provision of these Terms does not constitute a waiver of that right or provision.
- **Force Majeure** - We will not be liable for delays or failure to perform due to events beyond our reasonable control, including but not limited to weather, strikes, or government restrictions.

Last updated

09.05.2025